

Federal Continuity of Operations

Solution Features

Citrix[®] Access Suite provides secure, on demand access to critical information and applications to any device, over any connection, to displaced or on-site Federal employees.

The Access Suite enables Federal IT Managers to deliver secure remote access to enable seamless continuity of operations with the following critical features:

- 128-bit SSL encryption, 128-bit SecureICA™ encryption, ticketing and smart card support
- FIPS-140 Compliance
- Compliance with numerous multi-factor authentication tools [CAC, biometric, tokens]
- Certified at Common Criteria Evaluation Assurance Level Two (CC EAL 2)
- Minimal bandwidth requirements
- Minimal client requirements

When disaster strikes, citizens turn to government for safety, support and emergency services. To ensure complete Continuity of Operations in times of crisis, government agencies turn to the Citrix Access Suite.

Citrix Access Suite helps ensure Continuity of Operations — maintaining agency productivity and mission-critical services. In preparing for natural, man-made, technological disaster, or an epidemic or pandemic, today's agency Information Technology (IT) leaders must maintain nothing less than uninterrupted connections for responders, field staff, agency leaders and citizens. There can be no downtime.

Navigating the requirements of Presidential Decision Directive 67, as well as Executive Orders 12656 and 13286 is no simple task. Not only must IT continuity preparations mesh seamlessly with agency plans, they must also be flexible enough to function in any number of possible scenarios.

Citrix eliminates the complexity of IT Continuity of Operations Plans (COOP). In the case of unplanned interruption or disaster, employees can use any computing device to access their mission-critical applications and information, from anywhere, over any connection – wireless to Web. This flexibility allows for employees to connect from their home, a designated remote/branch site, internet café or hotel.

If the datacenter is affected, the Citrix Access Suite will allow information resource managers to redeploy critical applications in the backup site more quickly (and with complete transparency to users), potentially eliminating the need to rebuild networks and desktops.

To help ensure application integrity and up-to-date IT security, all critical patches and updates are applied only once on the server farm so updates are applied quickly and easily, reducing the likelihood of downtime. Moreover, application maintenance is transparent – with no downtime for or impact on end-users. Remote and mobile workers maintain productivity as the Citrix Access Suite eliminates the need to interact with geographically distributed client devices.

Citrix enables network managers to maintain continuing operations and mission execution during planned and unplanned outages, yielding quicker response times, and government operations in times of crisis.

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Citrix Access Suite Benefits	Continuity of Operations Planning	Additional Telework Benefits
<p>Chain of Command Support</p>	<p>Citrix enables network managers to know exactly who is connected, and can alert staff if users become disconnected – providing personnel accountability to clarify the correct chain of command.</p>	<p>Providing complete personnel accountability, Citrix allows managers to maintain personnel accountability for remote workers.</p>
<p>Emergency Communications Support</p>	<p>Transmitting just mouse-clicks and keystrokes, Citrix requires minimal bandwidth, facilitating improved access to data and information through <i>ad hoc</i> emergency networks, including WAN, WLAN, Mesh Networks, and CWIN.</p>	<p>Citrix’s minimal bandwidth requirements eliminate the need for broadband networks to support remote access, providing fast access to robust applications, even over a dial-up connection.</p>
<p>Delegation of Authority Support</p>	<p>With a centralized architecture and robust user management tools, Citrix empowers network managers to make instant user access changes – putting the right information into the right hands more quickly and with minimal disruption.</p>	<p>Citrix user and file management tools help network administrators ensure that remote users have access to all of the applications and information necessary to complete their work – and no more.</p>
<p>Security</p>	<p>In a Citrix environment, no data ever leaves the data center – data images, mouse clicks, and keystrokes encrypted with 128-bit SSL or SecureICA encryption.</p> <p>Supports Multi-factor authentication and FIPS-140.</p>	<p>With more than 60 percent of teleworkers using a home PC, Citrix provides remote access without transmitting actual files to the client PC. All of the sensitive information remains on the server.</p>
<p>Admin Control</p>	<p>Administrators retain total control over the entire local and remote computing environment. Access to any file or application can be granted or withdrawn instantly and with total user transparency.</p>	
<p>Client Requirements</p>	<p>Any client machine – including Apple® or Unix® machines – are able to securely access information, with no residual information left on the client machine</p>	

Citrix Government Operations
 Citrix Systems, Inc.
 7735 Old Georgetown, Suite 300
 Bethesda, MD 20814
 (301) 280-0800
 (888) 289-4680

Citrix Worldwide
 Citrix Systems, Inc.
 851 West Cypress Creek
 Ft. Lauderdale, FL 33309
 (800) 393-1888

www.citrix.com
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