

**“Federal Contact: Bird Flu in
America” - A Federal Government
Pandemic Flu Continuity of
Operations (COOP)**

Preparedness Study

*Chronic Autoimmune Federal
Infrastructure Deficiencies*

May 11, 2006



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Demographics

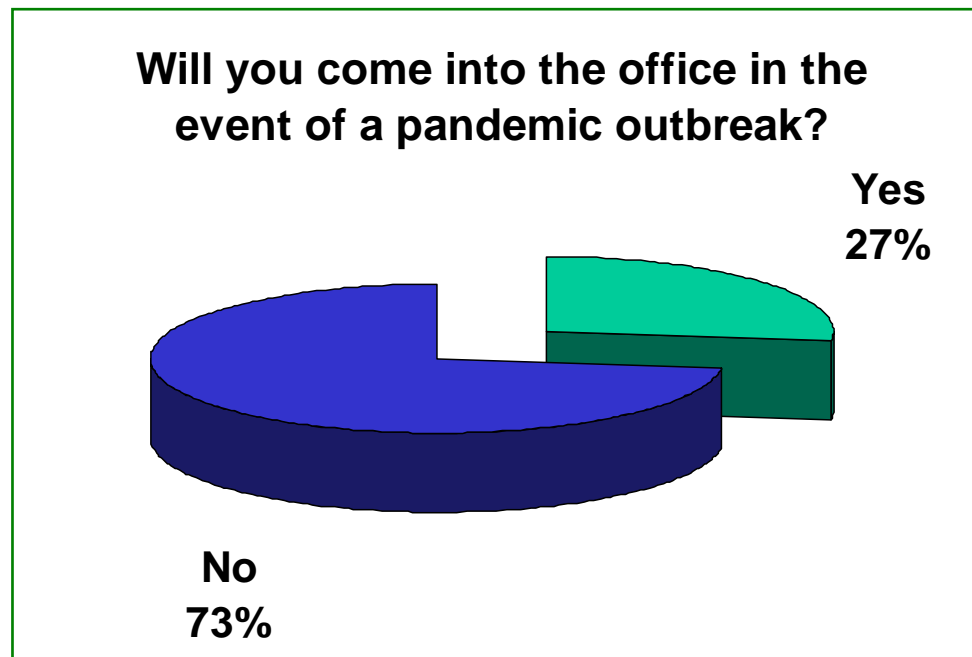
Telework Exchange Town Hall Meeting

About the Telework Exchange

Uncle Sam Will Call in Sick

Federal Government will Grind to a Halt:

❖ 73% of respondents report they will not come into the office in the event of a pandemic outbreak



Pandemic Challenges

Significant Operational Vulnerability. Telework Improves Business Continuity.

Agencies Face COOP Challenges:

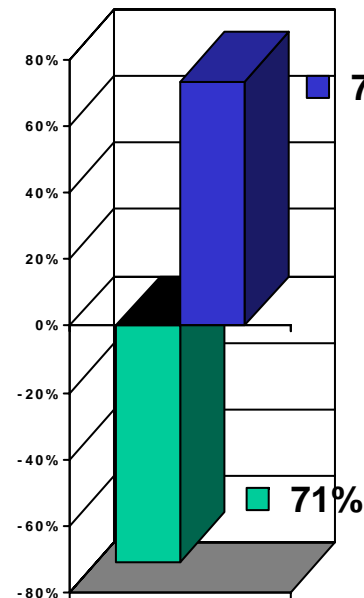
❖ **21%** of respondents know that their agency has a COOP plan for a flu pandemic

❖ **89%** of respondents do not have personal guidance on how to handle a flu pandemic outbreak

Telework Central to COOP:

❖ **27%** of respondents note that their agencies' COOP plans incorporate a telework component

❖ **45%** of respondents who telework have personal guidance from their agency on how to respond to a flu pandemic



Telework Solution

- **73%** of respondents who have a telework component in their COOP plan feel their agency is able to continue business operations in the wake of a flu pandemic

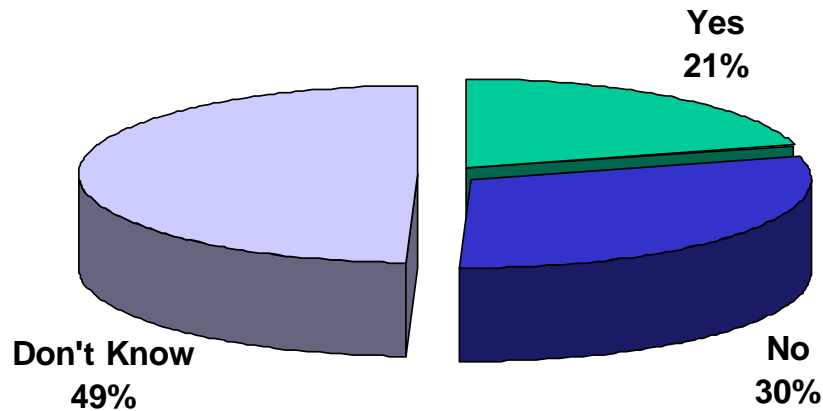
Unprepared

- **71%** of respondents note their agency is not prepared to continue business operations in the wake of a flu pandemic

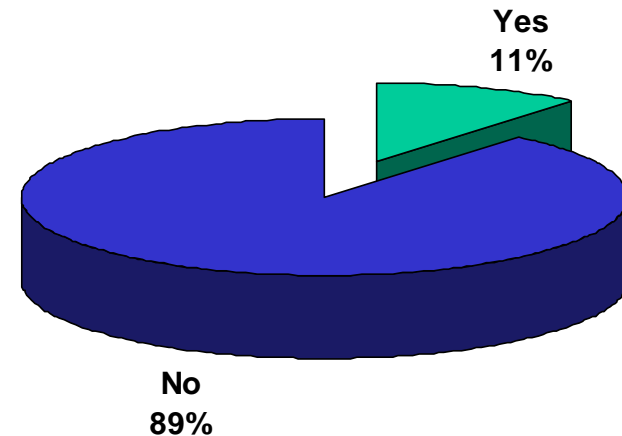
Key Findings: Agency Preparedness

Only 21% Respondents Know their Agency has a Pandemic COOP Plan.

Does your agency have a COOP Plan for a potential flu pandemic?



Has your agency provided you with any guidance on how to respond to a pandemic outbreak?



In your opinion, is your agency prepared to continue business operations in the wake of a pandemic?

- **71% assert that their agency is NOT prepared**

“I have heard about initial planning meetings on this, but nothing has come down to my level to document procedures on what I do for continuity of operations.”

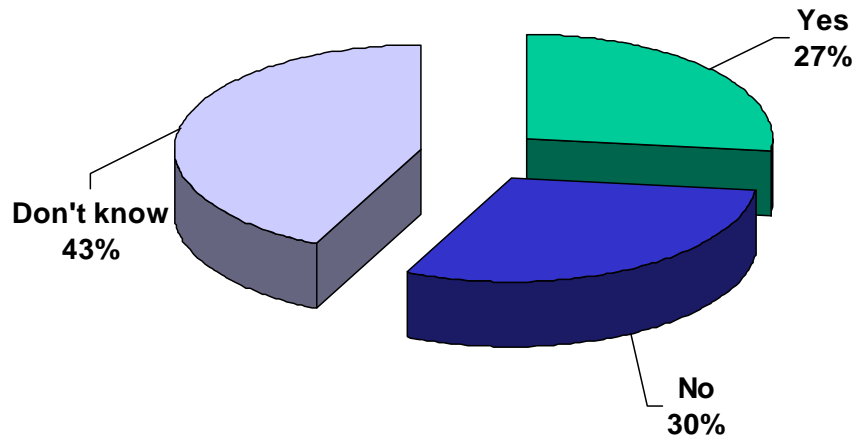
“Not only is there no plan that I'm aware of, there is top-level resistance to teleworking from home. If a pandemic occurs, people will just have to stay home, and the agency will be paralyzed.”

“I see absolutely no advanced planning to move work operations if necessary or to place employees into telework situations if necessary. The sum total of the plan here is that several of the specialists, including myself, have docking stations for our PCs but connectivity is a BIG issue around here. (I mean lack of connectivity.)”



Key Findings: Telework Key to Working Through the Crisis

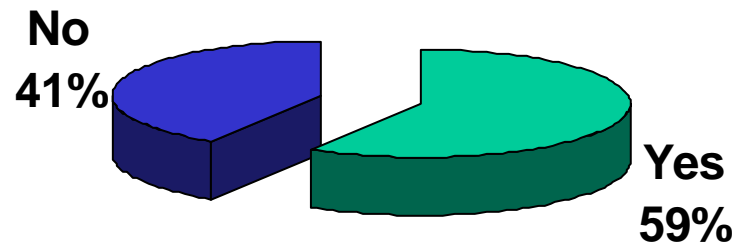
Does your agency incorporate telework as part of its contingency plan to continue operations in the event of a pandemic outbreak?



73% of respondents who have a telework component in their agency's COOP plan feel their agency is able to continue business operations in the wake of a pandemic outbreak

Feds Demand the Telework Tonic

Do you intend to approach your manager about clarifying your telework options to proactively prepare for a potential pandemic outbreak?



Key Findings: Federal Employee Woes

How concerned are respondents on the following issues:

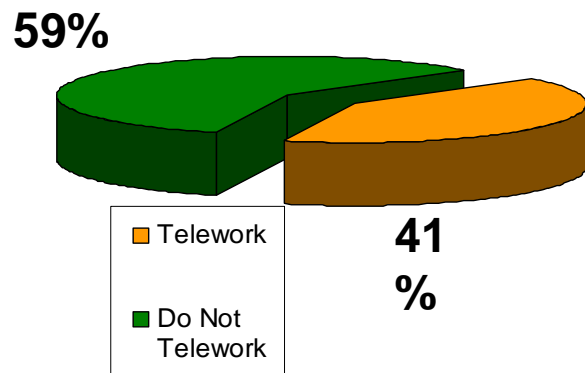
- ❖ High Gas Prices
- ❖ Future Terrorist Attacks on U.S. Soil
- ❖ Flu Pandemic

81% Worried about high gas prices

53% Worried about future terrorist attacks on U.S. soil

37% Worried about flu pandemic

Telework Exchange Respondents – 266 Federal Employees – 17% Response Rate



29% unaware if they are eligible to telework

10% hold Information Technology positions in their agency

Breakdown by Top Agency Respondents:

- **12% Department of Defense**
- **12% Military (Air Force, Army, Marine Corps, Navy)**
- **7% Department of Health and Human Services**
- **7% Department of Agriculture**
- **6.5% Department of Veterans Affairs**
- **6% General Services Administration**
- **4% Department of Transportation**
- **3% Department of Treasury**



Telework Exchange Town Hall Meeting

FEDERAL TELEWORK

Who's driving the bus?

Federal Telework - Who's Driving the Bus?

Thursday, June 15, 2006
8:00 a.m. – 3:00 p.m.

Ronald Reagan Building,
Washington, D.C.

Program Includes:

- Telework Programs Underway - Agencies Start Their Engines
- Driving Your COOP –Maximizing Business Continuity Preparedness
- Turbo Charge Your Telework Program - Best Practices and Available Tools

For more information, visit www.teleworkexchange.com/townhallmeeting



About the Telework Exchange

The Telework Exchange is a public-private partnership that:

- ❖ Builds a virtual telework community
- ❖ Provides the first framework to quantify both overall Federal government and agency-by-agency progress against mandated telework requirements
- ❖ Provides the first framework to quantify the value of Federal telework – financial and environmental cost of commuting
- ❖ Generates an information clearinghouse to share best practices and rate teleworking tools
- ❖ Delivers a forum for targeted, audience-specific telework education



Thank you.

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