



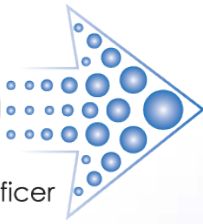
Teleworking at the NIH

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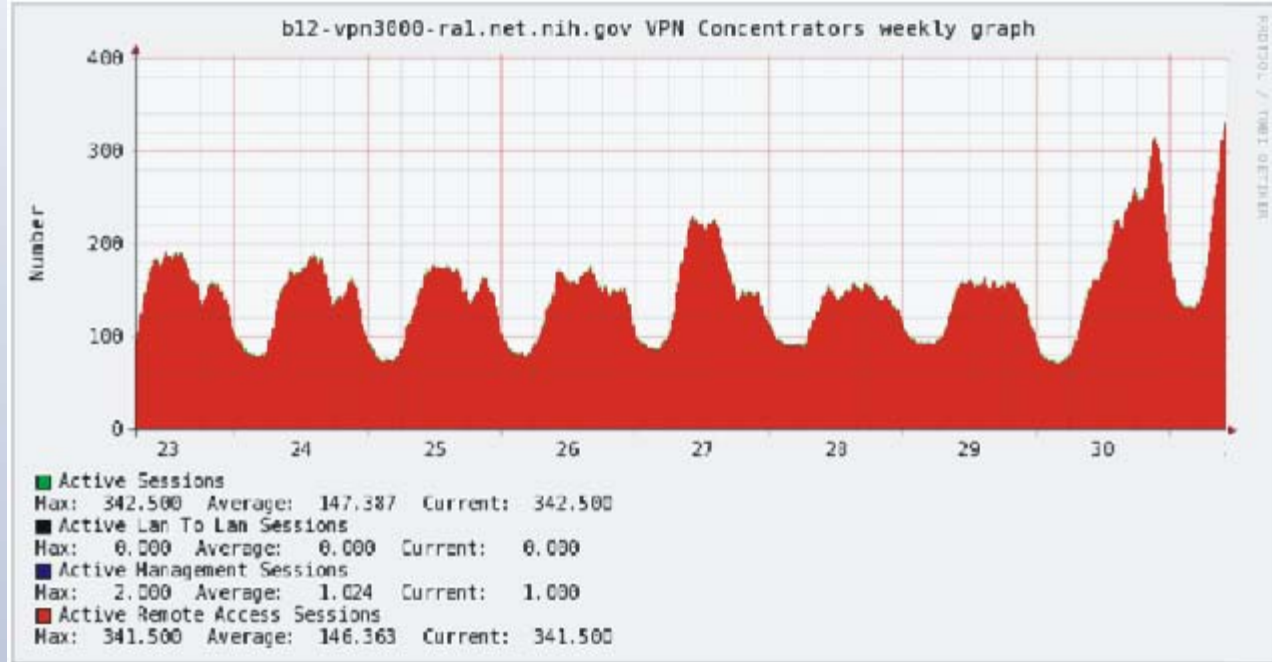


- Initial pilot - "Telework Partnership with Employers" program grant sponsored by the Maryland Department of Transportation and the Baltimore and Washington Councils of Government.
- 2001: 50 employees in 4 ICs
- Today: More than 3300 eligible employees in 27 ICs

- **Software**
 - IPsec VPN
 - Web email
 - SharePoint
 - Remote desktop
- **Hardware**
 - Limited RSA token 2-factor authentication



- Each VPN device can support a maximum of 2500 simultaneous users
 - our four concentrators support a total of 10,000 simultaneous users.





- Internal drivers for telework
 - recruitment/retention, demand, morale/productivity, parking & space limitations
- External drivers for telework
 - Public Law, HHS Policy
- Increased productivity
- Emergency preparedness

- Not all Teleworkers consider themselves Teleworkers
- Use of unmanaged personally owned computers
- Configuration and security of home networks and Telework centers
- Funding