



Making Telework Work Securely

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Telework Town Hall Meeting
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About EPA

- About 8,000 employees in Washington, DC area and 16,000 employees around the country
- 190+ locations across 38 States
- We support telework and a mobile workforce – we have about 30% of those eligible teleworking at a rate of at least once a month





Working Remotely

Employees are provisioned at varying levels:

- All employees have full access to secure email in web browser and voicemail, ability to hold instant web conferences
- Many employees have laptop computers enabled with wireless to support a mobile workforce
- Some employees have secure access to their files and data systems





Securing our Data and Technology

- Patch Management
- PointSec Media Encryption
- Multi-Factor Authentication (RSA tokens)
- CompuTrace
- Secure Collaboration Environments





Policies for the Mobile Workforce

- Policy on Limited Personal Use of Government Office Equipment
- Software Management and Piracy Policy and Procedures
- Agency Network Security Policy
- Personally Identifiable Information Procedures





Supporting & Training the Teleworker

- Annual IT security awareness training
- Training for new employees during orientation
- Tech Day
- Help Desk Support
 - Future Remote Assistance





Where is EPA Going?

***How we work at work is
how we work at home.***

(Location shouldn't matter)

